Outpatient Fax
915-298-7866
Toll Free Fax:
(844) 298-7866
www.epfirst.com
PHONE: (915) 532-3778
X1500

HealthCARE
OPTIONS of EL PASO

PROCEDURES & SERVICES REQUIRING
PRIOR AUTHORIZATION/NOTIFICATION
ALL REQUESTS MUST BE INDIVIDUALLY FAXED

Inpatient Fax:
915-298-5278
Toll Free Fax:
(844) 200-5278
www.epfirst.com
PHONE: (915) 532-3778
X1500

Pre-authorization is based on information provided to Health CARE Options of El Paso at the time of request, and does not guarantee payment of benefits nor verify eligibility. Payment for services is subject to all terms, conditions, limitations and exclusions related to the member's eligibility and subsequent medical review. Regardless of pre-authorization status, medical decisions concerning a course of treatment are solely between the physician and the patient. Please contact El Paso First Health Plans to verify payment, eligibility and benefits.

Providers:

Prior authorization requests must be submitted at least 72 hours before providing services, this allows us to review your request and respond in a timely manner.

Inpatient Admissions

- Surgical
- Non-Surgical
- Elective Admissions/Surgery

(Inpatient services must be rendered at UMC)

Outpatient Services

(limitations may apply)

- Rehabilitation Services (Physical, Occupational only-services must be provided at UMC)
- Chemotherapy (service must be performed at UMC)
- IV Therapy (when service is performed outside of UMC)
- Radiation Treatments (when service is performed outside of UMC)

Radiology/Diagnostic Imaging

- PET Scans
- MRI
- CT Scans
  (When performed outside of UMC)

Other Services

- Podiatry/Foot Care- (limited to diabetic conditions)
- Retinal/Ophthalmology-(limited to diabetic conditions)
- Urology -(when service is performed outside of UMC)

This program allows services outside of UMC/Texas Tech on a very limited basis with prior authorization; and ONLY when not accommodated at UMC. Services not listed on this flyer may not be a covered benefit under this program.

El Paso First appreciates the care you provide our members.

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